

Evaluations

Thoughts

Strategies

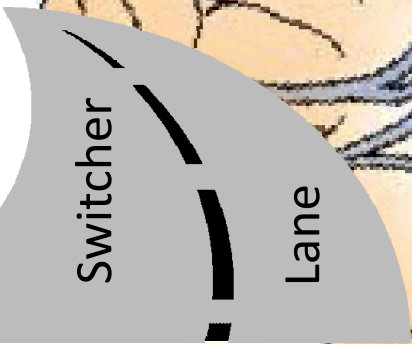
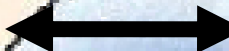
Demands

E

T

S

D



Switcher

Lane

O

F

N

R



Observations

Feelings

Needs

Requests